



How to Register and Provide Feedback

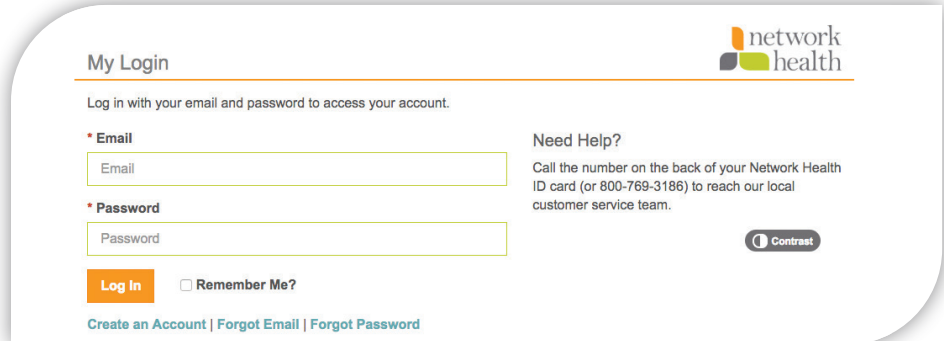
Network Health's provider portal was developed in collaboration with our provider partners. By using a collaborative approach, we have gathered, listened and incorporated provider feedback along the way to deliver a portal that is centered around **you**.



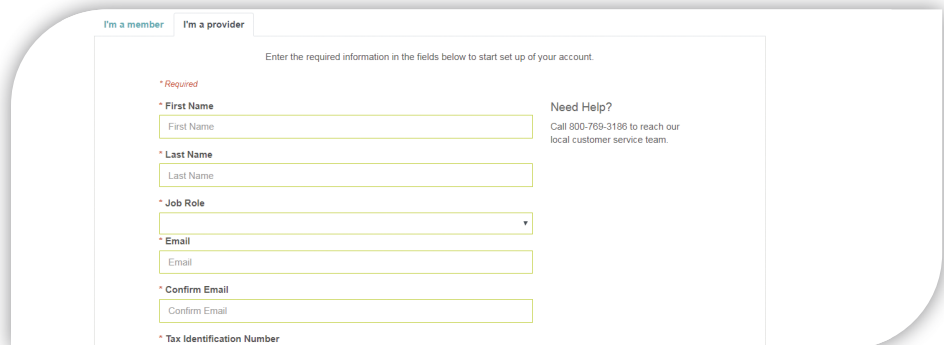
Network Health Provider Portal

Step 1 / Register at login.networkhealth.com

- Click **Create an Account** under the orange **Log In** button to create your new account.

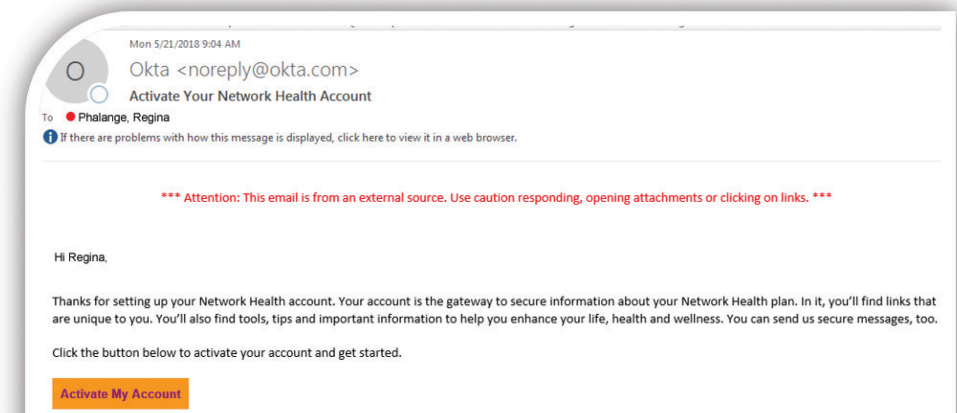


- Select the **I'm a Provider** Tab at the top.
- Have your Tax Identification Number and Individual NPI Number handy.



Step 2 / Access confirmation email

- Click **Activate My Account** in your confirmation email. **Make sure to do this within eight hours or your activation link will expire.** If this happens, you will need to call us at 800-769-3186 to send you a new activation email.





Step 3 / PIN letter for generic email addresses

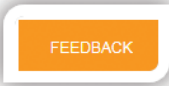
- After you activate your account, you will be asked to verify the mailing address we have in our system to initiate a PIN number to be mailed to you.
- You will have immediate access to the portal dashboard. When you complete the registration process, you will have access to Patient, Claim, and Authorization information.
- Once you receive your PIN number in the mail, enter it to complete your registration and gain access to all areas within the portal.

Step 4 / Set up your password and security question. Log in with your email address and password.

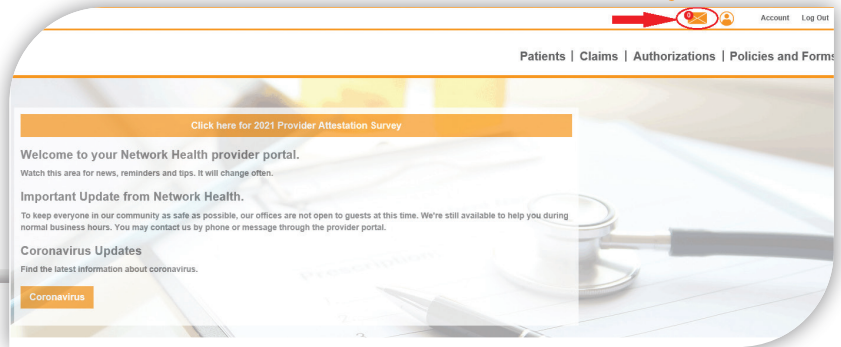
- Start exploring the portal.

Step 5 / Submit feedback

- Click Patients, Claims or Authorizations.
- Once on the next page, an orange feedback button will appear on the bottom of the screen. Click it to write and submit your feedback about the portal.



- Do not submit personal health information for your patients (for patient-specific questions, use secure messaging found in the upper right corner – look for the envelope).



My Registration

Enter the required information in the fields below to finish set up of your account.

* Required

* Password

Password

Password must contain:

- ✗ 10-40 characters
- ✗ at least one lower case letter
- ✗ at least one upper case letter
- ✗ at least one number
- ✗ at least one special character

Password cannot contain:

- ✓ first, last or user name

* Confirm Password

Confirm Password

* Question

Question

* Answer

Answer

Register

Return to My Login

Need Help?
Call the number on the back of your Network Health ID card (or 800-793-3186) to reach our local customer service team.

PROVIDER PORTAL FEATURES
Quick registration with your email address
Personalized dashboard and information for your patients
Ability to view claims and claims status for your patients
Access to explanation of payment (remits)
View your patients' benefits and plan information
View your patients' year-to-date costs
View your patients' authorizations
View provider forms and policies
Secure messaging with Network Health
Contact information for our local Member Experience team
FAQ
Ability to submit portal feedback
Ability to add additional Tax IDs under My Profile
Access to submit electronic authorizations
Access to the Claim Dispute form
Access to the EDI Claim Rejection Report

